

Kandice Miller BScN, RN, GNC(C)

Goal	Improve the lives of patients, families and staff with a focus on gerontology.		
Education	Masters of Health Studies Started Sept 2022 Athabasca University Virtual		
	CPSS Project Management Education Series Winter 2020 Alberta Health Services Provincial		
	Prosci® Change Management Certification May 2019 Alberta Health Services Red Deer, AB		
	AIW Yellowbelt Certification May 2019 Alberta Health Services Red Deer, AB		
	Psychogeriatric Resource Consultant Aug 2018 P.I.E.C.E.S Red Deer, AB		
	Front Line Leader Certificate March 2018 Alberta Health Services Red Deer, AB		
	Gerontological Nursing Certificate 2011-Present Canadian Nurses Association Red Deer, AB		
	Bachelor of Science in Nursing 2003-2007 University of Alberta/Red Deer College Red Deer, AB		
Skills	Team & Change Leadership Resource Development Best Practice Knowledge Quality Improvement Change Management Public Speaking Proficient in Microsoft Office	Health Policy Research & Development Strategic Thinking Team Leadership Problem Solving Stakeholder Engagement Relationship Building	
Experience	Care Manager <u>Mar 2022 – Present Red Deer Home Care Red Deer, AB</u> <ul style="list-style-type: none">• Manage and organize 70+ RNs, LPNs, and HCAs• Coordinate with other interdisciplinary team members• Provide support and direction to staff and clients• Responsible for payroll and unit budget• Collaborate with community groups• Promote workplace health and safety		

- Prepare site for Continuing Care Health Services and Accreditation Canada Audits

Experience

Lead – Provincial Home Care and Specialty Programs Development

Oct 2019 – Mar 2022 Provincial Seniors Health & Continuing Care Red Deer, AB

- Building solid relationships by creating provincial and national home care contacts
- Developed, standardized and monitored continuing care service delivery across the Province
- Work directly with other members of Provincial Seniors Health and Continuing Care teams, Zone operations, Strategic Clinical Networks, Government of Alberta Health project-leads, private providers, public advisors, and other stakeholders up and downstream from assigned initiatives
- Coordinated, managed, and accountable for concurrent projects
- Accessed, analyzed and interpreted data from multiple sources including white and grey literature, online resources and Tableau
- Created effective partnerships, worked collaboratively and achieved system goals with AHS and non-AHS teams

Seniors Health Practice Lead – Central Zone

Jul 2018 – Oct 2019 AHS Central Zone Red Deer, AB

- Supported home care, supportive living, and long-term care facilities in Central Zone
- Supported management, educators and front-line staff
- Created & implemented provincial initiatives and tailor to the needs of Central Zone
- Provided support and education to AHS and non-AHS sites regarding the Continuing Care Health Service Standards and Accreditation Canada teams and audits.
- Reviewed and updated zone policy and procedures
- Participate in Provincial and Zone committees
- Collaborated with AHS teams to create provincial and zone resources, policies, and procedures
- Lead for specific initiatives in Central Zone – ex. Restraint Management, Hazardous Medications...etc.

Registered Nurse/Clinical Team Lead

Jun 2013 – Jul 2018 Red Deer Home Care Red Deer, AB

- Directed and supervised RN and LPN staff
- Part of initial set up and roll out of the Red Deer Home Care Community Response Team (Jan - Jul 2018)
- Clinical Team Lead from Jun 2014- Dec 2017
- Collaborated with AHS and contracted providers to implement new initiatives
- Orientation of staff
- Preceptor for 4th year nursing student
- Developed Education in collaboration with site Educator
- Assisted with the opening of 3 Red Deer supportive living sites (Villa Marie - Covenant, Timberland Mews – Christenson Developments, Points West Living)
- Reviewed Draft Policies/Procedures
- Prepared for Continuing Care Health Service Standards and Accreditation Audits
- Created Processes/Algorithms as needed

References

Available Upon Request